UPS India
Fact Sheet 2018

FOUNDED
August 28, 1907, in Seattle, USA

ESTABLISHED IN COUNTRY
1988

WORLD HEADQUARTERS
Atlanta, USA

ISMEA HEADQUARTERS
Dubai, United Arab Emirates

COUNTRY MANAGER
Rachid Fergati

COUNTRY HEADQUARTERS
Mumbai

INDIA SMALL PACKAGE
UPS Jetair Express Pvt Ltd, Plot No. 6-A, Shyam Nagar, Off Jogeshwari Vikhroli Link Road, Majas Village, Jogeshwari (E), Mumbai 400 060, India

INDIA FREIGHT FORWARDING
UPS SCS India Pvt. Ltd. Bhagwati Compound, Plot No. 2, Compartment No. 10/11, Marol Co-operative Industrial Estate, Off. M.V. Road, Andheri (East), Mumbai 400 059, India

WORLD WIDE WEB ADDRESS
ups.com

COUNTRY WEB ADDRESS
ups.com/in

GLOBAL VOLUME & REVENUE

2017 REVENUE
$66 billion

2017 DELIVERY VOLUME
5.1 billion packages and documents

DAILY DELIVERY VOLUME
20 million packages and documents

DAILY U.S. AIR VOLUME
2.9 million packages and documents

DAILY INTERNATIONAL VOLUME
3.1 million packages and documents

EMPLOYEES
1000 in India, more than 454,000 worldwide

WAREHOUSE SPACE
28,865 SQM
BROKERAGE OPERATIONS: 10 (Bangalore, Chennai, Cochin, Hyderabad, Kolkata, Mumbai, New Delhi, Pune, Ahmedabad, Jaipur)

OPERATING FACILITIES: 43

SMALL PACKAGE: Ahmedabad, Ambur, Bangalore, Bangalore (Gateway office), Chandigarh, Chennai, Cochin, Coimbatore, Gurgaon, Hyderabad, Indore, Jaipur, Karur, Kolkata, Ludhiana, Moradabad, Mumbai (Head Office), Mumbai (Lower Parel office), Mumbai (Gateway Office), Navi Mumbai (Airol office), New Delhi (office), New Delhi (Hub), Panipat, Pune (Mangalwar Peth), Pune (Chakan), Tirupur, Tumkur, Goa, Nashik, Surendranagar, Anand.

FREIGHT FORWARDING: Ahmedabad, Bangalore, Chennai, Cochin, Hyderabad, Kolkata, Ludhiana, Mumbai (Head Office), Mumbai (FF-Warehouse), New Delhi (office), New Delhi-Pushpanjali (FF-Warehouse),

CONTRACT LOGISTICS: Bangalore, Cochin, Hosur, New Delhi (Okhla), New Delhi (Rithala), Pune, Thane-Bhiwandi

Note – Facilities include both SP & FF office and also light brown centers and Hubs, some of the offices are consolidated offices for both SP & FF

POINTS OF ACCESS: 28 (Ahmedabad, Ambur, Bangalore, Chandigarh, Chennai, Cochin, Coimbatore, Gurgaon, Hyderabad, Indore, Jaipur, Karur, Kolkata, Ludhiana, Moradabad, Mumbai (Jogeshwari), Mumbai (Lower Parel), Navi Mumbai (Airol), New Delhi, Panipat, Pune (Mangalwar Peth), Pune (Chakan), Tirupur, Tumkur, Goa, Nashik, Surendranagar, Anand
Note – Access points above are for small package only

DELIVERY FLEET: 21 (Bikes, Trucks and Package cars), 79 (Bikes, Trucks and Package cars) outsourced

AIRPORTS SERVED: 8 (Mumbai, Chennai, New Delhi, Bangalore, Kolkata, Cochin, Ahmedabad, & Hyderabad)

UPS FLIGHTS: 12 weekly flights to and from Mumbai

SERVICE OFFERINGS: Small Package, Contract Logistics, Freight Forwarding, Integrated Solutions, Enhanced Services, Technology Solutions

PRODUCT OFFERINGS:

Small Package
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express FreightSM
- UPS Worldwide Expedited®
- UPS WorldEase®

Integrated Solutions
- UPS Trade Direct® Air

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
• UPS Trade Direct<sup>®</sup> Ocean
• Sea-Air
• Ground
• UPS Customs Brokerage
• UPS Temperature True<sup>®</sup>

**Enhanced Services**

• UPS Returns<sup>®</sup>
• UPS Paperless<sup>®</sup> Invoice
• Declared Value
• UPS FTZ Facilitator<sup>®</sup>
• UPS Import Control<sup>TM</sup>
• UPS Carbon Neutral
• UPS Broker of Choice<sup>®</sup>
• UPS International Special Commodities
• Saturday Delivery

**Technology Solutions**

• PDF Invoice / UPS Billing Data and Billing Analysis Tool
• UPS Internet Shipping
• UPS TradeAbility<sup>®</sup>
• WorldShip<sup>®</sup>
• UPS CampusShip<sup>®</sup>
• UPS Paperless<sup>®</sup> Invoice
• Quantum View<sup>®</sup>
• Flex<sup>®</sup> Global View
• UPS Mobile<sup>TM</sup>
• UPS Calculate Time and Cost
• UPS Schedule a Pickup
• UPS Developer Kit