UPS CHINA FACTSHEET

FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN CHINA 1988

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

PRESIDENT, UPS CHINA Harld Peters

Vice President, Express and Air Operations, UPS China Doug Taylor

Vice President, Freight Forwarding, UPS China Michael Gu

WORLD WIDE WEB ADDRESS ups.com/cn; ups.com/lianhe

UPS CHINA COUNTRY OFFICE
23F/33F, No. 166 Lujiazui East Road, Pudong New District, Shanghai 200120, China

GLOBAL VOLUME & REVENUE
2017 REVENUE US$66 billion
2017 DELIVERY VOLUME 5.1 billion packages and documents
DAILY DELIVERY VOLUME 20 million packages and documents
DAILY U.S. AIR VOLUME 2.9 million packages and documents
DAILY INTERNATIONAL VOLUME 3.1 million packages and documents

EMPLOYEES 6,009 in China; more than 454,000 globally

POINTS OF ACCESS 71 (Customer Centres – 57; OiBC(Office in Business Center) – 4; University alliances – 10)

OPERATING FACILITIES 228 (admin offices, distribution centres, field stocking locations, package centres, hubs, terminals, warehouses, healthcare facilities, active and inactive CL sites)

DELIVERY FLEET 880 (package vans, trucks E-trikes and EV cars)

AIRPORTS SERVED 2 (Shanghai International Hub – PVG; Shenzhen Asia Pacific Hub – SZX)

UPS FLIGHTS 214 weekly flights connecting China to the U.S., Europe and across Asia

SERVICES

Small Package
- UPS Worldwide Express Plus™
- UPS Worldwide Express™
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight®
- UPS Worldwide Expedited™
- UPS WorldEase®
- UPS Worldwide Express Freight®

Integrated Solutions
- UPS Trade Direct® Air
- UPS Trade Direct® Ocean

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Premium Direct Air Freight Service
- Full Container
- Less-Than-Container Load
- Preferred LCL
- Ground
- China EU Rail Solution
- UPS Customs Brokerage

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control®
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- Saturday Delivery
- Direct Delivery Only

Technology Solutions
- UPS Billing Center and Billing Analysis Tool
- ups.com shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- UPS Mobile™
- UPS Wechat
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- Marketplace shipping
- Flex Global View
Key Highlights

2017

- Dec 18, 2017 – UPS renews its appointment as the “Chinese Men’s Basketball Professional League Official Logistics and Express Delivery Sponsor” from 2017 to 2019. Sponsoring the Chinese Basketball Association (CBA) reflects UPS’s multi-year investment and growth plan to expand its geographical presence in support of China’s globalization push and economic modernization.

- Nov 14, 2017 – UPS China announced that it has been awarded the General Certified Enterprise (GCE) certification under China’s Authorized Economic Operator (AEO) scheme in Guangzhou, Beijing, Tianjin, Xi’an, Qingdao, Dalian, Zhengzhou, Chengdu and Xiamen. The certification recognizes UPS’s commitment to ensuring a secure and compliant supply chain for export shipments from China.

- Oct 10, 2017 – UPS announced it has substantially upped its investment in the Chinese market by enhancing its services across 20 cities to better serve the manufacturers and exporters that will be powering the country’s growth.

- Sep 27, 2017 – UPS and SF Holding, the parent company of SF Express, announced the approval of their planned joint venture by China’s Ministry of Commerce. Customers in China seeking an economical solution for less urgent shipments can opt for Global Reach Plus, the new joint venture deferred express product that features the full visibility and reliability of a premium express service.

- Aug 8, 2017 – UPS announced the appointment of Harld Peters as the new President of UPS China. A UPS veteran with 18 years of logistics experience, Peters will be responsible for leading strategic initiatives across UPS’s package delivery and supply chain operations in China.

- Aug 3, 2017 – UPS announced the expansion of alcohol shipment destinations across its global network that permits the import of all three categories of alcohol – wine, beer, and spirits. In Asia Pacific, UPS now ships alcohol to businesses and consumers in 10 destinations including China, Hong Kong, Japan, Korea, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Macau.

- May 26, 2017 – UPS and SF Holding, the parent company of SF Express, announced plans to establish a joint venture and collaborate to develop and provide international delivery services initially from China to the US, with expansion plans for other destinations. Through this agreement the parties will leverage their complementary networks, service portfolios, technologies and logistics expertise to provide competitive benefits to Chinese businesses who trade internationally.

- Mar 28, 2017 – UPS announced the addition of six stations to its Preferred full and less-than-container load multimodal rail service between Europe and China. The additional stations added in Changsha, Chongqing, Suzhou and Wuhan in China as well as Duisburg, Germany and Warsaw, Poland will give customers moving goods on the world’s largest trade lane more options to reduce supply chain costs and better balance cost/time-in-transit requirements.

2016
- Nov 9, 2016 – UPS employees in China contributed over 14,900 volunteer hours toward activities that help disadvantaged children and promote environmental sustainability during the 14th annual UPS Global Volunteer Month. The UPS Foundation also contributed US$238,000 toward community causes in China.

- Oct 13, 2016 – UPS announced the expansion of its earliest morning package delivery service, UPS Worldwide Express Plus®. By expanding its reach to 28 new countries and enhancing service to more postal codes in 25 existing countries, shippers can reach the top 20 economies in the world earlier than ever before. In Asia Pacific, the service was launched in Thailand and Vietnam, and expanded in Australia, China, Hong Kong, Japan, South Korea, Singapore and Taiwan.

- Aug 10, 2016 – UPS launched the 2016 Made in China 2.0 Report and service enhancements in Beijing, Shanghai and Tianjin to support Chinese exporters’ expansion to global markets. The Made in China 2.0 Report provides a clear way forward for China’s manufacturing sector as it faces growing headwinds.

- Jul 18, 2016 – UPS expanded its UPS Worldwide Express™ Package service, making it available in 117 countries and territories and providing customers with an earlier delivery option to more locations. In Asia Pacific, the service is available in almost 30 countries and territories including Australia, China, Hong Kong, Indonesia, Japan, South Korea, Macau, Malaysia, Singapore, Taiwan, Thailand and Vietnam.

- Mar 30, 2016 – UPS Shenzhen Hub was designated as an Advanced Certified Enterprise (ACE) by the General Administration of China Customs (GACC). UPS is the only international express company in Shenzhen to be granted with the ACE status, the highest standard awarded under the Authorized Economic Operator (AEO) scheme. This underlines UPS’s commitment to trade compliance and supply chain security and allows UPS to enjoy faster customs clearance procedures.

- Mar 1, 2016 – UPS expanded its UPS Worldwide Express® service to 23 additional countries and territories, creating an earlier guaranteed-delivery option for customers in locations that previously had only end-of-day guarantees. The latest expansion covers growing markets like Vietnam, which is emerging as a manufacturing powerhouse in the Asia Pacific region.

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