UPS FACT SHEET

Founded in Seattle, Wash. August 28, 1907
Headquarters Atlanta, Ga.
Worldwide web address www.ups.com
Chief Executive Officer Carol Tomé
2019 revenue $74 billion
Employees 528,000 globally

PACKAGE OPERATIONS

2019 revenue $61 billion
2019 global delivery volume 5.5 billion packages and documents
Daily global delivery volume 21.9 million packages and documents
Daily U.S. air volume 3.5 million packages and documents
Daily international volume 3.2 million packages and documents
Service area More than 220 countries and territories
Every address in North America and Europe
Customers 1.6 million pick-up, 9.9 million delivery
Online tracking 294.9 million tracking requests per day
Retail access The UPS Store, over 5,200; UPS Customer Centers, approximately 1,025; Authorized outlets, more than 8,500; UPS Drop Boxes, more than 37,000; UPS Access Point locations, more than 40,000
Operating facilities More than 1,800
Delivery fleet About 125,000 package cars, vans, tractors, motorcycles, including more than 11,000 alternative fuel and advanced technology vehicles
UPS jet aircraft (owned and finance leases) 269
Operating leases and chartered from others 297
Daily flight segments Domestic – 1,154; International – 1,131
Airports served Domestic – 401; International – 406
Air hubs – United States Louisville, Ky. (main Global Air Hub)
Philadelphia, Pa.; Dallas, Texas;
Ontario, Calif.; Rockford, Ill.
Europe
Cologne/Bonn, Germany
Asia / Pacific
Shanghai; Shenzhen; Hong Kong
Latin America and Caribbean
Miami, Fla.
Canada
Hamilton, Ontario

SUPPLY CHAIN AND FREIGHT

2019 net revenue $13 billion
UPS Supply Chain Solutions
Key services Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.
Specialty services Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management.
Facilities More than 500 facilities in more than 125 countries; 38 M sq. ft.

UPS Freight
Key services Leading provider of less-than-truckload and truckload services coast-to-coast
Delivery fleet Over 5,800 vehicles; over 23,000 trailers
Facilities 198 service centers
Freight Brokerage Services Coyote Logistics provides global third-party logistics that moves more than 10,000 shipments every day through its network of 70,000 carriers. Coyote offers a comprehensive multi-modal solutions portfolio—including truckload, less than truckload (LTL), cross-border and intermodal—with data intelligence and market insights.